A: Insert your address T: insert your contact number E: insert your email W: insert your web address

# [CLIENT COMPANY NAME & ADDRESS]

# **Suitability Letter**

Dear Sir/Madam,

Further to our meeting and telephone discussions, I am now writing to you to formally confirm the contents of our discussions.

We completed a confidential fact find to establish your needs and understand your current circumstances. I confirmed that I would research our panel of lenders and recommend a finance solution from them based on your requirements.

The reasons for my recommendation are based on your request for finance arising from the confidential fact find, the key issues identified are as follows:

We have conducted a review of your existing arrangements in relation to the – ADD DETAIL IF APPLICABLE

#### **Your Current Situation:**

You are looking to acquire the semi-commercial investment property at AnyStreet, AnyTown.

I have sought to obtain the best pricing on a commercial mortgage, looking at the lowest percentage for the Loan to Value and taking into account your preferences in respect of the funding required-VARIABLE

A review of your existing financial arrangements has taken place to confirm the finance options offered meet our affordability and suitability requirements.

### **Your Future Plans:**

The debt will be repaid via a repayment mortgage consisting of monthly payments of both capital and interest - VARIABLE

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services

A: Insert your address T: insert your contact number E: insert your email W: insert your web address

## **Key Factors important to you:**

- [e.g. Flexibility of product
- Highest loan to value
- Lowest interest rate]

# Summary of your current position:

EXAMPLE [Insert rows as required with the specific circumstances of client]

Name	A Test Client
DOB	01/01/1965
Company Name	XYZ Delivery Services LLP
Company Type	Limited Company
Finance Type	Commercial Mortgage/Trading
	Business
Net Monthly income (£)	£15000
Monthly expenditure (£)	£12000
Amount requested (£)	£600,000
Loan term (months)	180
Secured/unsecured	Secured or Unsecured

**SUITABILITY REPORT** The options below are based on the understanding of your position and objectives from the information you provided. This statement should be read in conjunction with our relevant [e.g. fee disclosure and or Key Feature] documents. If you do not understand any of the information presented, then please contact us to discuss further before proceeding.

NOTE: Failure to disclose all requested information may result in the recommendation provided not being the most suitable for your needs.

# **OPTIONS CONSIDERED:**

Please find below a review of your options available for consideration. Each of the options include the features or benefits which are shown below.

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services

A: Insert your address T: insert your contact number E: insert your email W: insert your web address

#### **Broker Commission Variation**

We disclose our commission variations where possible to our clients. The below icons indicate where a commission earned is Higher, Lower or the same as each option provided.

Higher	Lower	Same Commission
	7	<u> </u>

Purpose    Commercial   Mortgage/Trading   Business   B	Lender	LENDER A NAME	LENDER B NAME	LENDER C NAME
Type of facility  Asset (Fixed Term)  Commencement Date  27/01/2020  Initial Loan Amount (£)  Ecoulogo  Total Payable (£)  Repayment Term (months)  Total cost of credit (£)  Monthly Repayment (£)  Broker Commission variation  DELETE IF NOT NEEDED  (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  Risks  Business  Asset (Fixed Term)  Asset (Fixed Poloa)  Asset (Fix	Purpose	Commercial	Commercial	Commercial
Type of facility  Asset (Fixed Term)  Commencement Date  27/01/2020  Initial Loan Amount (£)  E600,000  E600,000  E600,000  E600,000  EData  EData  EData  Repayment Term (months)  12  Total cost of credit (£)  Monthly Repayment (£)  Annualised Percentage Rate of Charge %  Broker Commission variation  DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  Risks  Asset (Fixed Term)  Asset (Fixed Term)  Asset (Fixed Term)  27/01/2020  2600,000  E600,000  E00ata  EData  EData  APR%  APR%  APR%  APR%  APR%  APR%  Fixed Price  Commission  Commission  Commission  Fixed Price  Commission  Commission  Fixed Price  Commission  Commission  Fixed Price  Commission  Commission  APR%  Fixed Price  Commission  Commission  Commission  APR%  Fixed Price  Commission  Commission  Commission  Commission  APR%  Fixed Price  Commission  Commission  Commission  Commission  APR%		Mortgage/Trading	Mortgage/Trading	Mortgage/Trading
Commencement Date Initial Loan Amount (£) Initial Loan Amount (£)  Ed00,000  E600,000  E600,000  E000,000  EDuta  EData		<b>Business</b>	Business	<b>Business</b>
Initial Loan Amount (£)  Total Payable (£)  Repayment Term (months)  12  12  12  Total cost of credit (£)  Annualised Percentage Rate of Charge %  Broker Commission variation  DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  Risks  Risks	Type of facility	Asset (Fixed Term)	Asset (Fixed Term)	Asset (Fixed Term)
Total Payable (£)  Repayment Term (months)  12  12  12  Total cost of credit (£)  Monthly Repayment (£)  Annualised Percentage Rate of Charge %  Broker Commission variation  DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate	<b>Commencement Date</b>	<mark>27/01/2020</mark>	<mark>27/01/2020</mark>	<mark>27/01/2020</mark>
Repayment Term (months)  Total cost of credit (£)  Monthly Repayment (£)  Annualised Percentage Rate of Charge %  Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  Risks  Risks  12  12  12  12  12  12  12  12  12  1	Initial Loan Amount (£)	£600,000	£600,000	£600,000
Total cost of credit (£)  Monthly Repayment (£)  Annualised Percentage Rate of Charge %  Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  Risks  EData  £Data  £Da	Total Payable (£)			
Monthly Repayment (£)  Annualised Percentage Rate of Charge %  Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  EData  APR%  AP	Repayment Term (months)	<mark>12</mark>	<mark>12</mark>	<mark>12</mark>
Annualised Percentage Rate of Charge %  Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  APR%  AP	Total cost of credit (£)	<mark>£Data</mark>	<u>£Data</u>	<u>£Data</u>
Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate	Monthly Repayment (£)	<u>£Data</u>	<u>£Data</u>	£Data
Broker Commission variation DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate	Annualised Percentage Rate	APR%	APR%	APR%
DELETE IF NOT NEEDED (add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate	of Charge %			
(add the icons which represent higher, lower, or equal commissions) Examples in boxes  Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate	<b>Broker Commission variation</b>			
Nature of financial arrangement between Lender and Broker  Features and Benefits  I.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  Risks  Risks	DELETE IF NOT NEEDED			
Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  Fixed Price Commission  Fixed Pric			<b>│</b>	
Nature of financial arrangement between Lender and Broker  Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  Fixed Price Commission		,	,	
arrangement between Lender and Broker  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  Commission  E.g. variable interest rate		Fixed Price	Fixed Price	Fixed Price
Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate				
Features and Benefits  i.e. No Early Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate		Commission	COMMISSION	COMMISSION
Repayment Charges are applied if the loan is repaid before the contractual end date  Risks  e.g. variable interest rate		i o No Farly		
Risks  are applied if the loan is repaid before the contractual end date  e.g. variable interest rate	reatures and benefits	· ·		
Risks  loan is repaid before the contractual end date  e.g. variable interest rate				
the contractual end date  Risks  e.g. variable interest rate		The state of the s		
Risks e.g. variable interest rate		· -		
Risks e.g. variable interest rate				
Vour comments Client verbatim is a g Preferred due to a g Preferred due to	Risks	e.g. variable interest		
	Your comments	Client verbatim is	e.g. Preferred due to	e.g. Preferred due to flexibility of product

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services

A: Insert your address T: insert your contact number E: insert your email W: insert your web address

### Effects on the client for the arrangements

### (DELETE IF NOT APPLICABLE)

• Lenders may pay different rates and we will highlight this to you via the Broker commission variation columns. Arrows pointing upwards means a higher rate is paid, arrows downwards mean a lower rate is paid and arrows pointing right mean levels are the same. Depending on the lender chosen, we may have influence over the interest rate which may impact the total amount payable by you the customer.

#### Other Products and Services not considered

Due consideration was taken on a range of products, but the alternatives were discounted due to:

# [e.g. Loan duration

You only required a loan over a specific term; relate back to client's priorities]

#### Finance Company

Your APR% was set at a maximum of 10%, relate back to client's priorities]

# [Finance Company B

Are not currently opening to new lending due to underwriting restrictions

#### YOUR SELECTION

**EXAMPLE** You have selected the [Lender C Name] option

Purpose	Commercial Mortgage/Trading Business
Commencement Date	<mark>27/01/2020</mark>
Initial Loan Amount	£600,000
Total Payable (£)	£666,297.10
Repayment Term (months)	<mark>12</mark>
Total cost of credit (£)	£66,297.10
Monthly Repayment (£)	£1,841.59
Annualised Percentage Rate of	<mark>6.8%</mark>
Charge %	
Broker Commission Variation	
DELETE IF NOT NEEDED	
	<u> </u>
Nature of financial arrangement	e.g. Fixed Price Commission

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services

A: Insert your address T: insert your contact number E: insert your email W: insert your web address

between Lender and Broker

### Effects on the client for the arrangements

### (DELETE IF NOT APPLICABLE)

 Lenders may pay different rates and we will highlight this to you via the Broker commission variation columns., for certain lenders we may have influence over the interest rate. This may impact the total amount payable by you the customer.

### **Key Benefits & Features**

A summary of the benefits and features applicable to [e.g. Lender C] are set out below:

[Low Arrangement Fees No fees will be added to your finance agreement.
 High Loan to Value highest LTV across the market available with this lender.
 No Early Repayment Charges are applied if the loan is repaid before the contractual end date]

### **Risks**

**e.g.Your property** may be repossessed if you cannot keep up with repayments. Your home may be at risk if it has been used as security for the proposed new arrangements.

# **Reason for Option**

The above option has been selected for the following reasons:

Having approached LENDER 1, LENDER 2 and LENDER 3, I recommend LENDER on the basis that they will facilitate the loan at 65% LTV and are happy to assist even with your limited experience in this sector-VARIABLE

# **COST OF SERVICES**

[A summary of how my company can be remunerated for the advice received and the provision of my services is detailed in the Terms of Business provided].

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services

A: Insert your address T: insert your contact number E: insert your email W: insert your web address

#### **CONFIRMATION:**

The options presented correspond to our understanding of your current needs and requirements. Please sign to confirm:

- You understand the products or services that has been selected
- [You have read the fees document and understand what fees you need to pay]
- The products or services selected are based on the facts provided and any false or missing information may result an unsuitable product choice
- You have been informed about the nature of our commission in relation to the credit products offered

If you have any queries concerning the content of this report, or should you feel the options provided are in any way an inaccurate reflection of your requirements, contact us immediately.

Report written by [Broker]	
Signature	Date/

YOUR COMPANY NAME is an Appointed Representative of Optimum ELITE, a trading name of Optimum Commercial Solutions Limited, which is authorised and regulated by the Financial Conduct Authority (FCA). The FCA is the independent watchdog that regulates financial services